

AMENDMENTS TO THE ABSTRACT

Please amend the Abstract as follows:

ABSTRACT

Title: Methods and Apparatus Relating to Class Issues, Product Detection and Customer Support

A method of detecting a non-virus component in a virus-protected computer system ~~comprising~~ comprises identifying a software trace of the non-virus component and conveying the trace to the computer system as a virus pseudo-signature to allow detection of the component by the system's antivirus software, where the non-virus component is a hardware device, and the software trace is indicative of the presence of the hardware device in the computer system.